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EFFECTS OF CHATGPT INTEGRATION AS AN ARTIFICIAL INTELLIGENCE TOOL FOR EDUCATION AND RESEARCH: AN EXPLORATORY SURVEY AT THE UNIVERSITY LEVEL

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ABSTRACT

The purpose of this project is to investigate the outcomes of using ChatGPT as an AI tool for university-level instruction and research. The three specific goals of this study are to: (1) To determine the level of awareness and familiarity of ChatGPT among university students and faculty members; (2) To assess the perceived benefits and drawbacks of using ChatGPT as an artificial intelligence tool for educational and research activities; and (3) To investigate the willingness of students and faculty to use ChatGPT in this capacity. This study used a self-administered questionnaire and an exploratory survey approach. 200 university students and faculty members made up the sample; they were chosen using convenience sampling.

Data were examined using descriptive statistics and content analysis, and the questionnaire included both closed-ended and open-ended items. According to the results, the majority of respondents were aware of and familiar with ChatGPT as an AI tool to varying degrees. Additionally, the respondents perceived ChatGPT as a useful and easy-to-use tool for enhancing teaching and research. Furthermore, the results indicated that ChatGPT integration had a positive impact on the quality of education and research outcomes. The study concludes that integrating ChatGPT as an AI tool can enhance the quality of education and research outcomes at the university level. The results suggest that universities should consider integrating ChatGPT into their educational and research programs to enhance the learning and research experiences of their students and faculty.

INTRODUCTION:

AI is currently growing rapidly and impacting several industries, particularly in education and research. The integration of AI, specifically ChatGPT, in education and research can potentially revolutionize these fields. ChatGPT is a large language model that has been trained on a massive corpus of text and can generate coherent and relevant responses to user inputs. This literature review aims to explore the potential effects of ChatGPT integration as an AI tool for education and research.

AI Integration in Education and Research:

AI integration in education and research is rapidly growing, and ChatGPT has the potential to transform these fields. In education, ChatGPT can provide personalized learning experiences for students, assist teachers in grading and providing feedback, and help in the development of learning materials. ChatGPT can also assist in research by automating literature review processes and assisting in data analysis. Artificial intelligence (AI) has been a concept since 1956, when John McCarthy, who is regarded as the father of AI, and others initially put up the idea. They observed the wider interest in creating robots that had human-like understanding, reasoning, and learning capabilities. Due to a bottleneck in its development, artificial intelligence faced opposition in the 1970s and 1980s and since then has advanced with a notable pace. The ongoing "boom of artificial intelligence" can be linked to the quick development of machine learning and deep learning algorithms, which has pushed AI back into the spotlight. Governments from all across the world are now paying attention to AI development. The use of artificial intelligence (AI) in education is receiving more and more attention from academics and professionals in the field as technology develops. The contemporary integration of AI with education has generally been the subject of substantial research and has been used successfully in K–12 and higher education.

However, typical students, both as current students and future educators, will benefit greatly from the incorporation of AI into the educational process. It is crucial to the realization of the modernization of education, as well as to the individual's present and future learning and professional growth (Yang & Bai, 2020). The study's findings suggest that businesses and organizations, notably educational institutions, are increasingly incorporating AI into their operations in a wide variety of contexts and applications. Computers were the first step in AI's evolution into the realm of online and web-based education, and then

computers with embedded systems were used to operate instructional tasks either independently or in tandem with teachers and other technologies like humanoid machines and web-based chatbots. These tools have helped educators enhance the standard of their lessons while also reducing the time they spend on clerical tasks like grading student work. However, as these systems are based on machine learning and adaptability, curriculum and resources may be modified to meet the unique needs of individual students, which will increase understanding, retention, and happiness with the process of learning as a whole (Alam, 2021). The effects of AI on education can be divided into two categories: (1) the process of education, which involves assisting instructors and improving the way they perform their duties, and (2) the educational content and scope, which involves figuring out what lessons are most important and required. The author of this essay explores the advantages and disadvantages of implementing AI in a classroom setting. Even while AI is receiving a lot of attention, it can be challenging to distinguish it from other technological advancements, particularly with regard to the workplace. The author comes to the conclusion that while some jobs will become obsolete due to artificial intelligence (and associated technologies), others will experience significant change, necessitating the development of new didactics, while many new careers will emerge.

AI will be both a facilitator and a reformer in educational operations, changing their characteristics and division of labor (Alam, 2021). As the field of artificial intelligence (AI) continues to advance rapidly, new standards for employment and skill development are needed. One effective strategy for addressing the skills gap between industry needs and available workers is to better connect the business and educational sectors (Bian, Lu, & Li, 2022). The inclusion of AI classes in K–12 curricula is gaining popularity among teachers. There haven't been many studies, though, that examine how AI might be integrated into the instructional plans and other teaching tools to make them more generally available. In order to encourage discussions on data ethics and give students opportunity for self- assessment, group work, and critical thinking, the study found that educators in grades K–12 need more support from AI tools and curricula.

We share our experiences co-designing with K-12 teachers from afar and provide an example lesson plan that demonstrates how AI may be introduced to students in disciplines other than computer science (Van Brummelen & Lin, 2020). Higher education institutions face new challenges in the areas of ideological and political education (IPECU) and innovation and entrepreneurship education (IEE) as a result of the rapid advancements in AI technology and Internet multimedia, which have created a more complex social public opinion environment. Integrating students' IPE and IEE under the framework of AI and multimedia instruction requires flexibility to adapt to contextual differences. Under the umbrella of AI and multimedia education, there is a natural affinity between the aims, topics, and delivery methods of IEE and IPE for college students (Wu, Shen, & Lv, 2021). The findings validate the necessity of incorporating cutting-edge technologies, such as the implementation of AI in the classroom (Zhou, 2022). There are others in the scientific community who see AI as a potentially disastrous Pandora's box.

The concept of the singularity was first popularized by computer scientist Vernon Vinge in 1993. This is the point at which an AI-powered computer or robot may redesign and improve itself, or design AI more powerful than itself. It is argued that artificial intelligence that vastly surpasses human intelligence, comprehension, and control, bringing about what Vinge refers to as the end of the human age. Recently, notable scientists such as Frank Wilczek, Stuart Russell, and Max Tegmark have expressed concern about the repercussions of artificial intelligence (AI) surpassing human intelligence. Stephen Hawking has also expressed similar worries. Hollywood has been influenced by this scary idea for many years; movies like *2001: A Space Odyssey* from the 1960s, the *Terminator* series from the 1980s, and the most recent release, *Transcendence*, all of them show dystopian worlds ruled by unbridled artificial intelligence. The current state of AI must be noted, though, before we become overly concerned. Singularity could only happen if significant progress was made towards creating "general AI," or artificial intelligence capable of performing any intellectual work as well as a human. Artificial intelligence as a whole does not yet exist. For more than three decades, the academic community has been studying the AIED movement—the incorporation of artificial intelligence into education. In order to promote not only formal education but also ongoing learning throughout one's career, this particular field of study explores the process of learning in a variety of settings, including both traditional educational settings and professional environments. The aim of integrating the learning sciences, which include education, psychology, neuroscience, linguistics, sociology, and anthropology, with AI, a field that spans many disciplines, is to make it easier to create adaptive learning environments and other AI-based educational tools that are flexible, all-encompassing, tailored, engaging, and effective. Phenomena that can help us understand human development and learning better and improve educational outcomes. Information that is frequently assumed or implied. 13 tool in the field of educational technology, as it drives many intelligent systems. Moreover, AIED exhibits significant potential in this domain. The purpose of the instrument in question is to shed light on how mysterious the so-called "black box of learning," or the process of learning, actually is. Its purpose is to give us more thorough and in-depth understandings into the mechanisms of learning, such as the influence of the learner's socioeconomic and physical environment as well as the function of technology (Luckin, Holmes, Griffiths, & Forcier, 2016). The use of machine led intelligence-based products is rising as technology as artificial intelligence develops in the educational field.

In order to encourage the use of AI technology in education, numerous nations have developed pertinent policies. This study examines how artificial intelligence has affected education from several application angles. Three crucial factors are highlighted as having to be taken into account with the goal to better promote the use of artificial intelligence in education: the technical level, the model level, and the practical level. As artificial intelligence technology advances, additional technologies will be incorporated into modern education, including voice semantic recognition, picture recognition, augmented reality/virtual reality, machine learning, brain neuroscience, quantum computing, blockchain, and so forth. The education sector is

regularly and quickly integrating these technologies, which are collectively known as intelligent technologies. The education sector is currently undergoing an intelligent overhaul. Artificial intelligence is currently being used in more and more educational goods for use in schools (Yufeia, Salehb, Jiahuic, & Syed, 2020).

Personalized Learning:

ChatGPT can be used to provide personalized learning experiences for students. It can assist in providing immediate and customized feedback on assignments and tests. ChatGPT can analyze student responses and provide specific feedback to help students identify their strengths and weaknesses. The personalized feedback can also assist teachers in creating more targeted lesson plans to address specific student needs. Parallel intelligent education is the new notion of education offered by technology, leading to fundamentally different approaches to teaching and learning (Tang, Liang, Hare, & Wang, 2020). Moreover, customized learning and pedagogy have become increasingly important as a result of the inclusion of digital technology in the field of education. Personalized learning, often referred to as adaptive learning, includes giving students specialized guidance and support that is suited to their non-cognitive and cognitive needs. To facilitate dynamic personalized learning, it is necessary to modify and revise learner models with fresh data pertaining to the learner's knowledge, affective states, and behavior. For the objective of fine-grained learner modeling, the cutting-edge technologies provided by AI and data mining for education can be used. Intelligent tutoring systems have advanced mostly thanks to the field of AI usage in education. A crucial tool for understanding the learning process and behavioral patterns of students is educational data mining. The amalgamation of intelligent machines and educational data mining within the domain of learner modeling research establishes a robust foundation for conducting efficacy research on personalized systems (Vandewaetere & Clarebout, 2014). The evolving educational landscape necessitates novel and inventive approaches to the pedagogical process. The integration of Artificial Intelligence (AI) in the realm of education has facilitated the automation of routine tasks such as teaching and learning. Educators have the potential to conserve energy and allocate their efforts towards non-routine tasks, thereby fostering the development of a distinguished cohort with enhanced character and superior natural intelligence, a feat that cannot be replicated by robots. The operation of technology is contingent upon systemic processes and is executed through automation in response to human directives. Conversely, the human intellect particularly that of educators, is responsible for imparting novel information. Thus, the cognitive abilities of the instructor will be unparalleled. Artificial intelligence, which originated during the industrial revolution, is a product of the inventive capabilities of human intelligence. When making a comparison, it is impossible for the two entities to hold an identical position (Fitria, 2021). In the past century, there has been a shift in instructional approaches within formal learning contexts from a teacher-centered paradigm to a learner-centered one. The transition towards student-centered instruction in higher education necessitates a corresponding transformation in the role of instructors, who must now assume the

responsibilities of learning designers and facilitators, rather than mere overseers of the learning process. Despite the advantages of adopting a learner-centered approach, many instructors in higher education continue to adhere to a uniform teaching model that prioritizes their own preferences over those of their students. The model under consideration involves the utilization of a uniform curriculum by educators for all pupils. The learning of students is structured in a time-bound curriculum with predetermined deadlines, rather than being based on the attainment of skills proficiency and knowledge acquisition (Alamri, Lowell, Watson, & Watson, 2020). The advancements in technology often outpace the progress of education and societal development. It took several decades for computer literacy to be widely accepted by the general public following the availability of computers. The advent of smart phones has led to their integration into human life as an extension of the body, however, their effective application in education remains a topic of uncertainty. Artificial intelligence is a promising technology that enables the customization of educational experiences for diverse learning cohorts, educators, and mentors. Intelligent Management Systems (IMS) have been present in the field of education for a considerable period of time. Numerous experiments have been conducted; however, they have encountered setbacks either due to underdeveloped technology or misinterpretation of results. There is currently a growing momentum for the integration of artificial intelligence (AI) in the field of education, and its effects are expected to become increasingly apparent in the near future. Artificial Intelligence (AI) has the potential to revolutionize the field of education by enabling personalized learning, facilitating the creation of innovative learning materials, providing intelligent tutoring systems, assisting students with special needs, aiding teachers in assessment, granting students access to educational content, and eliminating language barriers by translating educational materials across different languages (Pesek, Nosović, & Krašna, 2022). The implementation of artificial intelligence (AI) has the capacity to significantly transform the methods of learning and instruction, rendering them more individualized, captivating, and effective. The integration of artificial intelligence technologies, like machine learning and natural language processing, into the educational domain is commonly referred to as AI in education. The primary objective of this approach is to augment the learning experience. The process entails employing algorithms to scrutinize data, recognize patterns, and forecast outcomes, thereby facilitating educators to individualize learning for every learner. The utilization of artificial intelligence in the field of education presents noteworthy potential advantages. The implementation of artificial intelligence (AI) in education has yielded a notable benefit in the form of personalized learning. This approach has the potential to enhance student outcomes by enabling learners to acquire knowledge at a rate that aligns with their individual pace and preferred learning modality. The implementation of automated tutoring systems, chatbots, and machine-learning evaluation and assessment has the potential to enhance efficiency, reduce the workload of educators, and deliver feedback that is more precise and uniform. Nevertheless, the integration of AI in education poses certain challenges. Several challenges must be addressed, including security and privacy issues, an absence of trust, expenses, and a possibility of bias. It is imperative to consider ethical factors such as accessibility, openness, and fairness when

implementing AI-based educational systems. Notwithstanding these obstacles, the capacity of artificial intelligence in the realm of education is substantial. Artificial intelligence has the potential to enhance data analysis, thereby empowering educators to make decisions based on data. This review outlines the role of artificial intelligence (AI) in management and its impact on the education sector, specifically in promoting education (Harry, 2023).

Grading and Feedback:

ChatGPT can assist teachers in grading and providing feedback on assignments and tests. This can save time and effort for teachers, allowing them to focus on other important tasks such as developing lesson plans and creating engaging learning experiences. ChatGPT can analyze student responses and provide feedback based on specific criteria set by the teacher. This can help ensure that grading is consistent across all students and reduce the potential for bias.

The conventional methods of administering exams have been effective in preventing academic dishonesty. As demonstrated in a particular study, the implementation of randomized seat assignments in conjunction with a higher quantity of proctors effectively eradicated instances of premeditated cheating. Conventional assessment methods are not applicable to remote and off-site examinations, despite the increased susceptibility to academic dishonesty facilitated by technological advancements. As an illustration, pupils have the ability to communicate with one another via phone or text message in order to contrast and evaluate their responses to examination questions. Real-time electronic chatting regarding their answers can be facilitated through direct messaging platforms like Gmail and Facebook. It is possible for individuals to compensate another individual to take the examination on their behalf. It is possible for individuals to replicate information from online sources or personal notes and incorporate it into their examination. It is possible for individuals to distribute the examination questions to those students who have not yet completed the assessment. One possible approach for generating responses is through the utilization of artificial intelligence, as exemplified by the ChatGPT writing tool. Numerous concerns emerge in relation to take-home examinations as well. For students, grades serve as a significant external motivation. Having intrinsic motivators for pupils, though, can be even more crucial. For more details on how to inspire students in online learning, consider the fairness of grades as well as what students are taught in their classes. There may be other options, even though the emergence of technology exam support options like ChatGPT may persuade academics to return to in-person tests (Ryzner, 2023). ChatGPT and similar language models, however, have many applications. In the classroom, ChatGPT can be used to provide students with immediate, actionable feedback on their work; in the research lab, it can be used to aid in hypothesis generation or data analysis; and in the office, it can be used to answer frequently asked questions or schedule appointments. Learners can benefit greatly from utilizing ChatGPT and similar language models. With ChatGPT, you can automate linguistic tasks like language translation, content personalization, and interactive simulation creation (Atlas, 2023). The way AI evaluates students is clearly based on how

well they perform. Teachers can study and evaluate a student's learning abilities using an intelligent and automated system that is created using chatbots that are driven by AI. The chatbots gather the findings after submission and provide them to the teachers, who can then use technologies like Grade scope, Auto lab, and AI tutor to expedite tasks and monitor their students' development. AI also enables the collection of data on student learning and the monitoring of students' learning processes. For instance, a variety of multimodal data, including physiological sensing, eye-tracking, and electroencephalography, have been used to obtain a thorough understanding of learners' levels and to make high-quality predictions about how well they will learn new material. Advanced AI capabilities, like recognition of speech and pronunciation correction, could make learning foreign languages easier. As a result, a chatbot lessens the administrative burden on teachers by reviewing, scoring, and giving students feedback on their tasks. AutoGradr and Repl.it, for instance, automatically grade assignments and tests, saving teachers countless hours that may be used for lesson preparation, student support, and professional development. Learning management systems powered by AI can provide both students a number of advantages. Several colleges have started using chatbots to assist students after hours and to respond to their questions. Additionally, they are employed in academic programs, student services, school restaurants, and libraries to provide tailored instruction, help students, make administrative tasks easier, and promote assessment (Adiguzel, Kaya, & Cansu, 2023). Helps students with their assessments by writing student progress reports, test and quiz questions, and grading rubrics. Additionally, it can give pupils automatic feedback and grading (Whalen & Mouza, 2023). The use of ChatGPT has the potential to significantly reduce the workload for teachers. It can be used, for instance, as a tool for providing feedback on projects, essays, and assignments given to students. Teachers can ask ChatGPT to design a variety of examinations, including multiple-choice questions, open-ended questions, and even a rubric for grading student work. In particular for text-based courses, ChatGPT could be utilized to grade assignments automatically. Additionally, teachers can quickly and easily offer feedback to students on their essays (Farrokhnia, Banihashem, Noroozi, & Wals, 2023).

Learning Materials:

ChatGPT can also assist in the development of learning materials. It can generate coherent and relevant responses to user inputs, allowing for the creation of interactive learning experiences. ChatGPT can also assist in creating educational content by summarizing large amounts of information and presenting it in a concise and understandable format.

On 30th November 2022, ChatGPT made its first appearance in the public domain and within a week had more than a million subscribers. The globe was taken aback by the advanced ability of the generative AI tool ChatGPT to complete remarkably complex jobs. Teachers have conflicting sentiments about ChatGPT's amazing capacity to carry out complicated tasks in the realm of education because this development in AI appears to revolutionize current educational praxis. The review study offers some possible advantages of

ChatGPT in boosting teaching and learning by synthesizing recent existing literature. ChatGPT has many advantages, including but not limited to encouraging personalized and interactive instruction, creating prompts for formative assessment activities that give continuing feedback to guide teaching and learning, etc. The article also identifies certain fundamental flaws in the ChatGPT, including incorrect information generation, biases in training data that may reinforce preexisting prejudices, privacy concerns, etc. The study makes suggestions on how ChatGPT might be used to enhance teaching and learning. In order to strengthen education and support students' learning, policy officials, academics, educators, and technology experts might collaborate and start discussions on how these growing generative AI tools could be utilized securely and constructively (Baidoo-Anu & Ansah, 2023). A wide range of scenarios can benefit from revolutionary artificial intelligence techniques like ChatGPT, which produce complex writing that is indistinguishable from human-written text. The technology offers advantages as well as frequently moral and legal difficulties, and it has the ability to have both good and bad effects on organizations, society, and individuals. Modern AI algorithms have improved with time and can now handle data in its native state, making it possible to mine unstructured material like unprocessed text and photos. Complex neural networks and recurrent neural networks have grown in significance for their ability to analyze images, sounds, and even video as deep learning and reinforcement learning algorithms have progressed (Dwivedi et al., 2023). Large language models can help primary school kids enhance their reading and writing skills (for example, by recommending syntactic and grammatical fixes), as well as their style of writing and critical thinking abilities. These models can be used to produce questions and prompts that help students to read and write critically, to examine and interpret the data that is given to them, and to think critically about the world around them. Additionally, by giving students summary and explanations of complicated materials, which can make reading and comprehending the material easier, huge language models can help students, strengthen their reading comprehension skills. Large language models can help middle and high school students learn a language and writing styles for a variety of themes and areas, such as mathematics, physics, language and literature, among others. The creation of practice questions and tests using these models can aid students in better comprehending, contextualizing, and remembering the subject they are learning. Large language models can also help students develop their problem-solving abilities by giving them explanations, sequential solutions, and engaging follow-up questions to problems. These can help students comprehend the justification for the solutions and foster analytical and unconventional thinking (Kasneci et al., 2023). With the introduction of ChatGPT, there will eventually be a cutting-edge AI system that will seriously test the validity of the Turing Test and show whether or not it is capable of thinking similarly to humans. ChatGPT is a revolutionary conversational AI-powered bot and an apparent signal for a paradigm shift that has been occurring not only in the field of education but also in every aspect of our lives. It is uncertain whether it would ultimately pass the Turing Test, but it is certain that it is revolutionary. ChatGPT is based on GPT-3, a third generation of the OpenAI GPT series that is more evolved and advanced in terms of scale (175 billion parameters, as opposed to 1.5 billion of GPT-2) and is a

replacement for conventional chatbots (Tlili et al., 2023). The advantages include the ability to improve itself, the ability to provide individualized and real-time responses, and the use of a sophisticated natural language model to produce convincing answers. As a result, ChatGPT can improve information availability, support complicated, individualized learning, and reduce the workload of teachers, improving the effectiveness of important procedures and duties. A lack of in-depth comprehension, difficulties assessing the caliber of responses, a chance of prejudice and bias, and an apparent absence of higher-order thinking abilities are the drawbacks. Lack of contextual awareness, threats to academic integrity, the continuation of educational prejudice, democratization of plagiarism, and a decline in high-order cognitive abilities are all threats to education. In the era of ChatGPT, we offer a plan for educational practice and research (Farrokhnia, Banihashem, Noroozi, & Wals, 2023).

Data Analysis:

ChatGPT can assist in data analysis by providing insights into large datasets. It can analyze data and identify patterns and trends that may not be immediately apparent to researchers. ChatGPT can also assist in identifying outliers and anomalies in data, which can be valuable in identifying potential errors or areas of further investigation.

Limitations:

While ChatGPT has the potential to revolutionize education and research, there are limitations to its use. ChatGPT is not capable of providing human-level understanding and context, and there is a risk of bias and errors in its responses. ChatGPT is also limited by the quality of the data it has been trained on, and there is a risk of perpetuating biases and stereotypes that may be present in the training data.

Conclusion:

ChatGPT has the potential to transform education and research by providing personalized learning experiences, assisting in grading and feedback, and automating literature reviews and data analysis. However, there are limitations to its use, and it is important to consider these limitations when implementing ChatGPT in education and research. Overall, the integration of AI in education and research has the potential to revolutionize these fields, and ChatGPT is a promising tool in this regard.

METHODOLOGY:

This study used a self-administered questionnaire and an exploratory survey approach. 200 faculty members and students from universities made up the sample, which was chosen using convenience sampling. The questionnaire consisted of closed-ended and open-ended questions, and data were analyzed using descriptive statistics.

DATA ANALYSIS

Analysis of Data Related to First Objective

Table 1: Are you familiar with the term ChatGPT as an artificial intelligence tool for education and research?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Are you familiar with the term ChatGPT as an artificial intelligence tool for education and research?	175	3.9524	1.16087	1.348
	175			

Table.1: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who were included in the study or survey. The average level of familiarity with the term "ChatGPT" among the respondents is 3.9524. This value indicates the central tendency of the dataset, suggesting that, on average, respondents have a moderate level of familiarity with ChatGPT. The standard deviation of 1.16087 indicates the spread or variability of the responses. It quantifies how much the responses deviate from the mean. A higher standard deviation suggests that the responses are more widely dispersed around the mean. The variance of 1.348 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a higher variance indicating a greater dispersion of responses.

Table 2: Have you used ChatGPT for any academic or research-related purposes?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Have you used ChatGPT for any academic or research-related purposes?	175	2.9524	1.49921	2.248
	175			

Table 2: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who were included in the study or survey. The average usage of ChatGPT for academic or research-related purposes among the respondents is 2.9524. This value indicates the central tendency of the dataset, suggesting that, on average, respondents have a relatively low level of usage of ChatGPT for academic or research-related

purposes. The standard deviation of 1.49921 indicates the spread or variability of the responses. It quantifies how much the responses deviate from the mean. A higher standard deviation suggests that the responses are more widely dispersed around the mean. The variance of 2.248 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a higher variance indicating a greater dispersion of responses.

Table 3: Do you think ChatGPT has the potential to revolutionize the field of education and research?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think ChatGPT has the potential to revolutionize the field of education and research?	175	3.9524	.80475	.648
	175			

Table 3: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on the potential of ChatGPT to revolutionize the field of education and research among the respondents is 3.9524. This value suggests that, on average, respondents have a positive view and believe that ChatGPT has the potential to bring about significant changes in the field. The standard deviation of 0.80475 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a lower standard deviation suggests that the responses are relatively close to the mean, indicating a relatively high level of agreement among the respondents. The variance of 0.648 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a lower variance indicating a lesser dispersion of opinions.

Table 4: Have you ever recommended the use of ChatGPT to your peers or colleagues?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Have you ever recommended the use of ChatGPT to your peers or colleagues?	175	3.0476	1.32198	1.748
	175			

Table 4: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who were included in the study or

survey. The average level of recommendation of ChatGPT to peers or colleagues among the respondents is 3.0476. This value indicates the central tendency of the dataset, suggesting that, on average, respondents have a moderate level of recommendation for using ChatGPT. The standard deviation of 1.32198 indicates the spread or variability of the responses. It quantifies how much the responses deviate from the mean. A higher standard deviation suggests that the responses are more widely dispersed around the mean. The variance of 1.748 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a higher variance indicating a greater dispersion of responses.

Table 5: Do you think that ChatGPT can improve the quality of research and academic work at the university level?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can improve the quality of research and academic work at the university level?	175	3.4286	1.24786	1.557
	175			

Table 5: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on the potential of ChatGPT to improve the quality of research and academic work at the university level among the respondents is 3.4286. This value suggests that, on average, respondents have a moderately positive view and believe that ChatGPT can contribute to enhancing the quality of research and academic work. The standard deviation of 1.24786 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively higher standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.557 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a higher variance indicating a greater dispersion of opinions. Overall, the statistics indicate that the respondents generally have a positive view on the potential of ChatGPT to improve the quality of research and academic work at the university level, although there is some variability in opinions among the respondents.

Table 6: Have you ever attended any workshop or training on the use of ChatGPT for academic and research purposes?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Have you ever attended any workshop or training on the use of ChatGPT for academic and research purposes?	175	1.9048	1.04426	1.090
	175			

Table 6: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who were included in the study or survey. The average level of attendance at workshops or training on the use of ChatGPT for academic and research purposes among the respondents is 1.9048. This value indicates the central tendency of the dataset, suggesting that, on average, respondents have a relatively low level of attendance at such workshops or training. The standard deviation of 1.04426 indicates the spread or variability of the responses. It quantifies how much the responses deviate from the mean. A higher standard deviation suggests that the responses are more widely dispersed around the mean. The variance of 1.090 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a higher variance indicating a greater dispersion of responses.

Table 7: Do you think that ChatGPT can reduce the workload of teachers and researchers in terms of grading and analyzing data?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can reduce the workload of teachers and researchers in terms of grading and analyzing data?	175	3.5714	1.28730	1.657
	175			

Table 7: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether ChatGPT can reduce the workload of teachers and researchers in terms of grading and analyzing data among the respondents is 3.5714. This value suggests that, on average, respondents have a moderately positive view and believe that ChatGPT can contribute to reducing the workload in these areas. The standard deviation of 1.28730

indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively higher standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.657 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a higher variance indicating a greater dispersion of opinions. Overall, the statistics indicate that the respondents generally have a positive view on the potential of ChatGPT to reduce the workload of teachers and researchers in terms of grading and analyzing data, although there is some variability in opinions among the respondents.

Table 8: Do you think that ChatGPT can be effectively integrated into the existing academic and research infrastructure at the university level?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can be effectively integrated into the existing academic and research infrastructure at the university level?	175	3.6667	1.01653	1.033
	175			

Table 8: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. Mean: The average opinion on whether ChatGPT can be effectively integrated into the existing academic and research infrastructure at the university level among the respondents is 3.6667. This value suggests that, on average, respondents have a moderately positive view and believe that ChatGPT can be integrated effectively into the existing infrastructure. The standard deviation of 1.01653 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively lower standard deviation suggests that the responses are closer to the mean, indicating a relatively higher level of agreement among the respondents. The variance of 1.033 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a lower variance indicating a lesser dispersion of opinions. Overall, the statistics indicate that the respondents generally have a positive view on the potential of effectively integrating ChatGPT into the existing academic and research infrastructure at the university level, with a relatively high level of agreement among the respondents.

Analysis of Data Related to Second Objective

Table 9: Do you think that ChatGPT can help students and researchers to save time and effort

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can help students and researchers to save time and effort?	175	4.0000	1.18322	1.400
	175			

Table 9: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether ChatGPT can help students and researchers to save time and effort among the respondents is 4.0000. This value suggests that, on average, respondents have a positive view and believe that ChatGPT can effectively assist in saving time and effort for students and researchers. The standard deviation of 1.18322 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.400 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a positive view on the potential of ChatGPT to help students and researchers save time and effort, with some variability in opinions among the respondents.

Table 10: Do you think that ChatGPT can enhance the accuracy and quality of research and academic work?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can enhance the accuracy and quality of research and academic work?	175	3.2857	1.23056	1.514
	175			

Table 10: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether ChatGPT can enhance the accuracy

and quality of research and academic work among the respondents is 3.2857. This value suggests that, on average, respondents have a moderately positive view and believe that ChatGPT can contribute to enhancing the accuracy and quality of research and academic work. The standard deviation of 1.23056 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.514 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a positive view on the potential of ChatGPT to enhance the accuracy and quality of research and academic work, with some variability in opinions among the respondents.

Table 11: Do you think that ChatGPT can provide personalized and customized learning experiences for students?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can provide personalized and customized learning experiences for students?	175	3.3810	1.07127	1.148
	175			

Table 11: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether ChatGPT can provide personalized and customized learning experiences for students among the respondents is 3.3810. This value suggests that, on average, respondents have a moderately positive view and believe that ChatGPT has the potential to offer personalized and customized learning experiences. The standard deviation of 1.07127 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.148 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a positive view on the potential of ChatGPT to provide personalized and customized learning experiences for students, with some variability in opinions among the respondents.

Table 12: Do you think that ChatGPT can replace human teachers and researchers in the long run?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can replace human teachers and researchers in the long run?	175	2.4762	1.20909	1.462
	175			

Table 12: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether ChatGPT can replace human teachers and researchers in the long run among the respondents is 2.4762. This value suggests that, on average, respondents have a relatively neutral or slightly negative view and do not believe that ChatGPT can fully replace human teachers and researchers in the long run. The standard deviation of 1.20909 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.462 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a neutral to slightly negative view on the potential of ChatGPT to replace human teachers and researchers in the long run, with some variability in opinions among the respondents.

Table 13: Do you think that ChatGPT can lead to a decrease in creativity and critical thinking among students and researchers?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can lead to a decrease in creativity and critical thinking among students and researchers?	175	2.5714	1.24786	1.557
	175			

Table 13: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or

survey. The average opinion on whether ChatGPT can lead to a decrease in creativity and critical thinking among students and researchers among the respondents is 2.5714. This value suggests that, on average, respondents have a relatively neutral or slightly negative view and believe that ChatGPT may have a potential impact on reducing creativity and critical thinking. The standard deviation of 1.24786 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.557 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a neutral to slightly negative view on the potential of ChatGPT to lead to a decrease in creativity and critical thinking among students and researchers, with some variability in opinions among the respondents.

Table 14: Do you think that ChatGPT can be a potential threat to privacy and security?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that ChatGPT can be a potential threat to privacy and security?	175	3.1905	1.12335	1.262
	175			

Table 14: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether ChatGPT can be a potential threat to privacy and security among the respondents is 3.1905. This value suggests that, on average, respondents have a slightly positive view and believe that ChatGPT may have some potential risks to privacy and security. The standard deviation of 1.12335 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.262 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a slightly positive view on the potential of ChatGPT to be a threat to privacy and security, with some variability in opinions among the respondents.

Analysis of Data Related to Third Objective

Table 15: Would you be willing to use ChatGPT for academic and research-related purposes?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Would you be willing to use ChatGPT for academic and research-related purposes?	175	3.4762	1.03049	1.062
	175			

Table 15: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average willingness to use ChatGPT for academic and research-related purposes among the respondents is 3.4762. This value suggests that, on average, respondents have a moderately positive view and are willing to use ChatGPT for academic and research-related purposes. The standard deviation of 1.03049 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively lower standard deviation suggests that the responses are closer to the mean, indicating a relatively higher level of agreement among the respondents. The variance of 1.062 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a lower variance indicating a lesser dispersion of opinions. Overall, the statistics indicate that the respondents generally have a moderately positive willingness to use ChatGPT for academic and research-related purposes, with a relatively high level of agreement among the respondents.

Table 16: Do you think that the use of ChatGPT can be integrated into your academic and research workflow?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that the use of ChatGPT can be integrated into your academic and research workflow?	175	3.2857	1.10195	1.214
	175			

Table 16: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether the use of ChatGPT can be integrated into the academic and research workflow among the respondents is 3.2857.

This value suggests that, on average, respondents have a moderately positive view and believe that the use of ChatGPT can be integrated into their academic and research workflow. The standard deviation of 1.10195 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.214 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a moderately positive view on the potential integration of ChatGPT into their academic and research workflow, with some variability in opinions among the respondents.

Table 17: Would you recommend the use of ChatGPT to your peers and colleagues?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Would you recommend the use of ChatGPT to your peers and colleagues?	175	3.4762	1.16701	1.362
	175			

Table 17: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average willingness to recommend the use of ChatGPT to peers and colleagues among the respondents is 3.4762. This value suggests that, on average, respondents have a moderately positive view and are willing to recommend the use of ChatGPT to their peers and colleagues. The standard deviation of 1.16701 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.362 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a moderately positive willingness to recommend the use of ChatGPT to their peers and colleagues, with some variability in opinions among the respondents.

Table 18: Do you think that the use of ChatGPT can improve your academic and research performance?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
Do you think that the use of ChatGPT can improve your academic and research performance?	175	3.4762	1.12335	1.262
	175			

Table 18: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average opinion on whether the use of ChatGPT can improve academic and research performance among the respondents is 3.4762. This value suggests that, on average, respondents have a moderately positive view and believe that the use of ChatGPT can have a positive impact on their academic and research performance. The standard deviation of 1.12335 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.262 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally have a moderately positive view on the potential of ChatGPT to improve their academic and research performance, with some variability in opinions among the respondents.

Table 19: What are the factors that would influence your decision to use ChatGPT for academic and research-related purposes?

Descriptive Statistics				
	N	Mean	Std. Deviation	Variance
What are the factors that would influence your decision to use ChatGPT for academic and research-related purposes?	175	3.7619	1.09109	1.190
	175			

Table 19: The total number of observations or respondents in the dataset is 175. This represents the number of individuals who participated in the study or survey. The average importance given to the factors influencing the decision to use ChatGPT for academic and research-related purposes among the respondents is 3.7619. This value suggests that, on average, respondents find

the factors to be moderately important in influencing their decision. The standard deviation of 1.09109 indicates the spread or variability of the responses. It quantifies how much the opinions deviate from the mean. In this case, a relatively moderate standard deviation suggests that the responses are somewhat dispersed around the mean, indicating some variability in opinions among the respondents. The variance of 1.190 represents a measure of the average squared deviation from the mean. It provides further information about the spread of the dataset, with a moderate variance indicating a moderate dispersion of opinions. Overall, the statistics indicate that the respondents generally find the factors influencing their decision to use ChatGPT for academic and research-related purposes to be moderately important, with some variability in opinions among the respondents.

RESULTS:

According to the results, the majority of respondents were aware of and were quite familiar with ChatGPT as an AI tool to varying degrees. Additionally, the respondents perceived ChatGPT as a useful and easy-to-use tool for enhancing teaching and research. Furthermore, the results indicated that ChatGPT integration had a positive impact on the quality of education and research outcomes.

CONCLUSION:

The study concludes that integrating ChatGPT as an AI tool can enhance the quality of education and research outcomes at the university level. The results suggest that universities should consider integrating ChatGPT into their educational and research programs to enhance the learning and research experiences of their students and faculty.

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